



SimTect HEALTH 09

SIMULATION CONFERENCE

BEYOND
TECHNICAL
SKILLS

www.simtecthealth.com

HILTON ON THE PARK MELBOURNE
VICTORIA AUSTRALIA

7-11 September 2009

7 September 2009
Pre-Conference Workshops

8-10 September 2009
SimTect Health Conference

11 September 2009
Post-Conference Human Factors Symposium



SIMULATION
INDUSTRY
ASSOCIATION
OF AUSTRALIA

ABN: 1308 7862 2619



A Chapter of the Simulation Industry
Association of Australia

PRINCIPAL SPONSOR



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Invitation to Attend



The Organising Committee extends to you an invitation to attend the SimTect Health 2009 Simulation Conference. Since 2000, the success of SimTect Health has confirmed the conference as the premier healthcare simulation forum in the Asia Pacific Region; bringing together experts from across all healthcare disciplines, as well as expertise in patient safety, healthcare education, human factors, systems design, technology and quality improvement, to tackle the challenges faced by the healthcare industry in the new millennium.

We look forward to seeing you at SimTect Health 2009.

Brendan Flanagan
*SimTect Health 2009
Conference Convenor*

Professional Conference Organiser



Consec – Conference Management
PO Box 3127
BMDC ACT 2617 Australia

Telephone: +61 2 6251 0675
Facsimile: +61 2 6251 0672
Email: simtecthealth@consec.com.au

Conference Manager:
Barry Neame

Conference Coordinator:
Michaela Andelova

Opening Speaker



The Hon Daniel Andrews MP
Minister for Health, Victoria

The SimTect Health 2009 Simulation Conference will be formally opened on Tuesday the 8th September by the Hon Daniel Andrews, MP, the Victorian Minister for Health.

Principal Sponsor



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Keynote Speakers



Professor Rhona Flin, PhD, FBPsS, FR SE
*Professor of Applied Psychology
Director of the Industrial Psychology
Research Centre and Patient Safety Research
Group, University of Aberdeen and of the
Scottish Patient Safety Research Network*

Professor Flin leads a team of psychologists conducting research on human performance in high risk industries and healthcare. Her group's projects include studies of leadership, safety climate, team skills and decision making in aviation and energy industries. In 2006, she was awarded the Roger Green Medal for Human Factors from the Royal Aeronautical Society. She is currently studying surgeons', anaesthetists' and nurses' non-technical skills and safety climate in hospitals and is leading the Scottish Patient Safety Research network which was established in 2007 (www.spsrn.ac.uk). Her latest book is *Safety at the Sharp End: A Guide to Non-Technical Skills* (with O'Connor & Crichton, Ashgate, 2008).

*Professor Flin's visit is sponsored by
Queensland Health.*





Keynote Speakers



Dr Peter Dieckmann, PhD

Researcher

*Danish Institute for Medical Simulation
Copenhagen*

*Tuebingen Center for Patient Safety and
Simulation, Germany*

Dr Peter Dieckmann is a work and organisational psychologist, working in simulation since 1999. He has an extensive background in human factors and simulation instructor training. He works in research using simulation to investigate human factors issues and research on simulation to optimize the conduct of simulation-based training and research. Peter has published several relevant papers and book chapters. Peter is the chair of the international Society for Simulation in Healthcare (SSH) research committee and Vice-President of the Society in Europe for Simulation Applied to Medicine (SESAM). He is currently working with the Danish Institute for Medical Simulation (DIMS) at the Copenhagen University Hospital in Herlev, Denmark.

*Dr Dieckmann's visit is sponsored by the
National Health Workforce Taskforce.*



**Associate Professor Suzan
Kardong-Edgren, PhD**

*Assistant Professor of Nursing
Washington State University
College of Nursing
Spokane, Washington, USA*

Suzan (Suzie) Kardong-Edgren PhD, RN is an assistant professor of nursing at Washington State University in Spokane, Washington, USA. She recently served as one of nine simulation experts for the second joint Laerdal Medical Corporation/National League for Nursing project, the development of the Simulation Innovation Resource Center, which provides a full service website of simulation resources and courses for nursing simulation. She is the Editor-in-Chief of Clinical Simulation in Nursing, the online journal of the International Nursing Association of Clinical Simulation and Learning. Suzan serves as the project director for a national multi-arm multi-site study for Laerdal Medical Corporation and the American Heart Association, investigating better ways to ensure retention of CPR and ACLS skills. She is a member of the Education Committee for the Society of Simulation in Healthcare (SSH).

*A/Professor Kardong-Edgren's visit is
sponsored by Laerdal Australia.*



Dr Tim Draycott

Consultant

*Department of Obstetrics and Gynaecology
Southmead Hospital, Bristol, UK*

Dr Tim Draycott is a consultant Obstetrician at Southmead Hospital in Bristol where he leads the Research into Safety & Quality (RiSQ) group. They have an established record of research into the measurement of Unit based Quality Indicators and their improvement through training. The RCOG and NHS Connecting for Health are collaborating with them to make their automated Maternity Dashboard available across the UK.

Tim's main research focus is patient safety and in particular, improving outcomes through training. He introduced local intrapartum training in 2000 which has been associated with a significant improvement in perinatal outcomes – there has been a 50% decrease in the number of babies born with either a low apgar or Hypoxic Ischaemic Encephalopathy.

Tim has also developed a high-fidelity model for training in the management of shoulder dystocia. Since its introduction at Southmead in 2000, there has been a demonstrated 70% reduction in foetal injuries from shoulder dystocia.

Local Invited Speakers

The Conference will include presentations and workshops by a number of Australian simulation experts.





Pre-Conference Workshops – Monday 7 September 2009

WORKSHOP 1

Obstetric Simulation: Make the Right Way the Easiest Way

Time: 8.00am – 12.00noon
 Facilitator: Dr Tim Draycott
 (Southmead Hospital,
 Bristol, UK)
 Venue: Hilton on the Park
 Max Numbers: 20

Summary of Workshop

The workshop will discuss and demonstrate local simulation for Obstetric units. There will be a review of the effect of simulation based training on perinatal outcomes and a demonstration of those that have improved perinatal outcomes: including multi-professional team working and clinical interventions, followed by methods to assess outcome.

Target Audience

Obstetricians, midwives and anaesthetists and anyone interested in measuring the effect of local training.

WORKSHOP 2

Interprofessional Buy-In for Simulation: Why You Want It, How to Get It

Time: 8.00am – 12.00noon
 Facilitators: Associate Professor Suzie Kardong-Edgren
 (Washington State University)
 Venue: Hilton on the Park
 Max Numbers: 30
 Cost: \$285

Summary of Workshop

The most successful simulation programs and centers find strength, funding, publicity, research opportunities, and publications through interprofessional collaboration. Hear how two very different programs have accomplished this feat. This workshop assists you with:

- planning your own interprofessional networking approaches and strategies
- anticipating roadblocks and preparing solutions
- sharing your own intercollaborative ideas (bring business cards!).

Target Audience

University, hospital, simulation center faculty staff and administrators beginning to, or wishing to grow an interprofessional simulation collaborative.

WORKSHOP 3

Patient Focused Simulations: The Role of Simulated Patients

Time: 8.00am – 12.00noon
 Facilitators: Professor Debra Nestel, Dr Cathy Haigh and Ms Tracy Morrison
 Venue: Hilton on the Park
 Max Numbers: 20
 Cost: \$285

Summary of Workshop

Simulated patients (SPs) increasingly contribute to medical, nursing and allied health professional training and assessment. In this workshop we will explore the role of SPs in patient focused simulations. Although patients are central to clinical practice they are often passive contributors. Patient focused simulations offer an alternative enabling patient perspectives to be offered through SPs. The presence of a real person as 'patient' has a powerful impact on learners. We will explore ways in which SPs can contribute effectively to training and assessment. Our experience is drawn from medical education however many of the examples have relevance in other disciplines. A range of educational methods will be used to cover key topics. Although there will be a didactic component, most of the workshop involves experiential and discussion activities. Participants are encouraged to complete preparatory reading.

Target Audience

Conference participants with an interest in SP methodology. Preparatory reading is strongly encouraged.





Pre-Conference Workshops – Monday 7 September 2009

WORKSHOP 4

Facilitating Learning Without the Use of Video using the 'Pause and Discuss' Technique

Time: 1.30pm – 5.00pm
Facilitators: Ms Sue Ballinger-Doran, Ms Jennifer Hogan, Ms Tracey Nichols
Venue: The Centre for Health Innovation, The Alfred Hospital
Max Numbers: 20
Cost: \$285

Summary of Workshop

The 'simulation pause' – discussion techniques to optimise learning.

Workshop Aim

The aim of this workshop is to allow participants to practice discussion techniques to optimise learning when using 'pause and discuss' scenarios.

Description of Workshop Topic and Rationale for Importance

'Pause and discuss' scenarios allow learners the opportunity to be exposed to a realistic clinical event with the added support of being able to suspend the scenario to enable facilitator-led discussion of emergent issues. Discussion time can provide a valuable exchange of ideas between the facilitator and learners to analyse the groups' collective ability to manage the clinical event according to the set learning objectives.

The 'pause and discuss' technique, as compared to video assisted debriefing, is particularly suited to novice learners in that it provides a forum where the presence of the facilitator can provide a degree of psychological safety and support for the learner.

'Pause and discuss' scenarios are also less resource intensive and do not require the use of video to stimulate discussion. This potentially makes the 'pause and discuss' technique a more viable option to clinical educators who do not have access to large scale resources. An added bonus is that the technique is very portable allowing simulation scenarios to be conducted in a variety of clinical and non-clinical settings.

This workshop will allow participants to practice facilitator-led discussion techniques to explore the learners' situational awareness, stimulate 'reflection-in-action' and develop clinical reasoning skills.

Target Audience

This workshop is suited to clinical educators/clinicians who wish to facilitate learning with small groups using the 'pause and discuss' technique.

WORKSHOP 5

Assessment of Non-Technical Skills

Time: 1.00pm – 5.00pm
Facilitator: Professor Rhona Flin (Industrial Psychology Research Centre and Patient Safety Research Group, University of Aberdeen)
Venue: Hilton on the Park
Max Numbers: 30
Cost: \$285

Summary of Workshop

Assessment of non-technical skills (eg teamworking, decision making) for operating theatre staff has begun in simulation centres, as well as in the workplace. This half-day workshop will familiarise participants with three non-technical skills assessment tools (ANTS, NOTSS, Nurses' NOTECHS) developed at the University of Aberdeen. Following a briefing on their development process and guidance for use, participants will have an opportunity to use the tools and to report their experiences.

Workshop Participants will:

- explore the skills content captured by each tool
- use the tools to rate operating theatre staff in video-recorded simulations
- explore strengths/weaknesses of each tool in small groups
- feed their impressions back to entire workshop group.

Experiential use of tools by participants will be grounded on participants' own experiences with assessment/feedback in simulation-based training or workplace assessment.

Although the examples used will be drawn from the operating theatre environment, the principles of assessment of non-technical skills apply across a variety of different healthcare settings.

Target Audience

Educators, researchers and clinicians interested in the assessment of non-technical skills in the workplace and in simulation environments.



Pre-Conference Workshops

WORKSHOP 6

Setting up a Simulation Centre

Time: 1.30pm – 5.00pm
 Facilitators: Ms Katie Walker and Mr Anthony Rowley
 Venue: St Vincent's Simulation Centre
 Max Numbers: 60
 Cost: \$285

Summary of Workshop

This workshop is for anyone interested in the development of simulation centres from the mission plan and budget through to optimizing the use of space and the development of an equipment plan.

Topics Covered

- The necessary elements in developing a mission plan and budget for your centre.
- Identification of ideal uses of space when designing your centre.
- A discussion regarding the development of an equipment plan for your centre as related to your mission plan and budget.

Target Audience

Clinicians, educators, health managers, and policy makers.

WORKSHOP 7

Creating, Recognizing and Using Learning Opportunities: Simulation Debriefing Workshop

Time: 1.00pm – 5.00pm
 Facilitator: Dr Peter Dieckmann (Danish Institute for Medical Simulation)
 Venue: Hilton on the Park
 Max Numbers: 30
 Cost: \$285

Summary of Workshop

Simulation debriefing offers possibilities to create learning opportunities for course participants but also poses many challenges for debriefers. The challenges stem from the inherent complexity of the learning situation and the multitude of tasks that debriefers need to perform in the context of debriefing. This hands-on workshop will provide a model of elements influencing debriefing and a structure of how to conduct debriefings. The participants will have ample opportunity to practice debriefings focusing on behavioral aspects, based on videos and live practice examples. The workshop is conducted by a multi-national and multi-professional team, composed of members from the EuSim Group (www.eusim.org) and Australian Simulation Centres.

Target Audience

Health care professionals with an interest in running and optimizing simulation debriefings with focus on behavioral aspects.

Preliminary Program Outline

The program will include keynote presentations, invited speakers presentations, free papers, posters and interactive workshops. Please refer to the web site (www.simtecthealth.com) for the program outline and regular updates.

Pre-Conference Workshops

Monday 7 September 2009

0800 – 1200	Workshops 1, 2 and 3
1300 – 1700	Workshops 4, 5, 6 and 7

Conference

Tuesday 8 September 2009

0830 – 0900	Official Opening
0900 – 1030	Interactive Video Session
1100 – 1230	Paper Presentations Et Workshops
1330 – 1500	Paper Presentations Et Workshops
1530 – 1700	Plenary Session
1700 – 1900	Welcome Networking Drinks

Conference

Wednesday 9 September 2009

0900 – 1030	Plenary Session
1100 – 1230	Paper Presentations Et Workshops
1330 – 1500	Paper Presentations Et Workshops
1530 – 1700	Plenary Session
1930 – 2230	Conference Dinner (extra optional)

Conference

Thursday 10 September 2009

0900 – 1030	Plenary Session
1100 – 1200	Plenary Session
1200 – 1230	Closing Session
1330 – 1530	Site Visits

Post-Conference Symposium

Human Factors in Australian Healthcare

Friday 11 September 2009

0900 – 1030	Plenary Presentations
1100 – 1230	Workshops
1330 – 1500	Workshops





Post-Conference Site Visits – Thursday 10 September 2009

Site visits have been arranged to simulation centres close to the centre of Melbourne at the conclusion of the conference, commencing at 1.00pm from the Hilton on the Park. Delegates will be transported from the conference hotel to and from each venue. Delegates can load their luggage on to the coach which will return to the hotel and take them to the airport.

Date: Thursday, 10 September
Time: 1.30pm – 3.30pm
Meeting Place: SimTect Health 2009
Registration Desk at 1250
Cost: \$44
Transport: Coach

1. Site Visit

St Vincent's Simulator Centre and Royal Australasian College of Surgeons Skills and Education Centre

St Vincent's Simulator Centre
41 Victoria Parade, Fitzroy, Melbourne

http://www.svhm.org.au/infoabout/education/simulator_edu.htm

Royal Australasian College of Surgeons Skills and Education Centre
Victorian Office, College of Surgeons' Gardens, Spring Street, Melbourne

<http://www.surgeons.org/Content/NavigationMenu/CollegeResources/Facilities/Conferencefacilities/default.htm>

Time: 1.30pm – 3.30pm

2. Site Visit

The Centre for Health Innovation (CHI)

Level 4, Burnet Tower
89 Commercial Road, Melbourne

<http://www.healthinnovation.com.au/>

Time: 1.30pm – 3.30pm

Post-Conference Symposium – Friday 11 September 2009

Human Factors in Australian Healthcare

Date: Friday, 11 September 2009
Time: 0900-1600
Venue: Hilton on the Park
Cost: \$385

Program Summary

Healthcare is one of the most complex of human endeavours, and the potential for morbidity and mortality associated with even minor errors is frequently present. The organisational and physical contexts in which healthcare is delivered are increasingly recognised as sources of risk. As the

complexity of healthcare delivery increases, experts from diverse disciplines such as psychology and engineering are working with clinicians and policy makers to improve our understanding of how to make the processes of healthcare delivery safer and more resilient to error.

This symposium aims to explore the current status of human factors in healthcare from the perspective of Australian experts including Professor Bill Runciman and Professor Penelope Sanderson, plus international experts Professor Rhona Flin and Dr Peter Dieckmann.

Who Should Attend

Clinicians, healthcare educators, equipment manufacturers, safety & quality managers, risk managers, administrators and policy makers from all areas of healthcare.

What You Will Get Out of this Meeting

- An understanding of how human factors principles are being applied in health to improve patient safety.
- New perspectives on the management of patient safety.
- A chance to network with experts in human factors and policy makers.





Trade Exhibition

The Trade Exhibition will be held in the Gallery areas, 1st floor of the Hilton on the Park – Melbourne, Australia.

Tuesday 8 September 2009
8.00am–5.00pm

Wednesday 9 September 2009
8.00am–5.00pm

Thursday 10 September 2009
8.30am–4.00pm

Social Program

Welcome Networking Drinks

Date: Tuesday 8 September 2009
Time: 5.00pm–7.00pm
Venue: Hilton on the Park
Cost: \$35 (or included in Full Registration Fee and Tuesday Day Registration Fee)
Dress: Smart Casual

Conference Dinner

Date: Wednesday 9 September 2009
Time: 7.30pm–10.30pm
Venue: Harrison Room, Melbourne Cricket Ground
Cost: \$100 (not included in Full Registration Fee)
Dress: Neat Casual

The venue is set in parklands only a few minutes stroll from the conference hotel.



Accommodation

Hilton on the Park – Melbourne ★★★★★

192 Wellington Parade, Melbourne

Hilton King Guest Room	AUD\$260.00 including breakfast
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Grand Mercure Apartments ★★★★★ 1/2

321 Flinders Lane, Melbourne

Walking distance from venue: 25 mins

One Bedroom Apartments	AUD \$218.00 room only per night
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Mantra on Jolimont ★★★★★

133 Jolimont Road, East Melbourne

Walking distance from venue: 6 mins

Studio Room	AUD\$145.00 room only per night
One Bedroom Apartment	AUD\$185.00 room only per night



A Chapter of the Simulation Industry Association of Australia

Information about ASSH Membership

The Australian Society for Simulation in Healthcare is a chapter of the Simulation Industry Association of Australia (SIAA). ASSH's mission is to promote simulation education, training and research to enhance safety and quality in healthcare. ASSH represents a cross section of the Australian healthcare community who share simulation as a common interest, including healthcare professionals, academics, industry groups and policy makers.

Benefits of ASSH membership include full member benefits of three organisations:

- You automatically become a member of the *Simulation Industry Association of Australia Limited (SIAA)*.
- You automatically become a member of the *Society for Simulation in Healthcare (SSH)*, Sante Fe including a hard copy and electronic access to the quarterly journal, *Simulation in Healthcare* and access to the SSH members' email listserv – a lively and informative resource.
- A discounted registration fee at the SimTect Health annual simulation conference.
- Access to networking opportunities and other discounts apply.

For more information regarding becoming an ASSH member, please refer to the ASSH website at www.assh.org.au where you can download an ASSH membership form or contact Andrea Coulsell, ASSH Project Officer, via email at projectofficer@siaa.asn.au.



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7-11 SEPTEMBER 2009 • HILTON ON THE PARK MELBOURNE, VICTORIA AUSTRALIA



SIMULATION
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ASSOCIATION
OF AUSTRALIA

ABN: 13 087 862 619

SimTect 2009 is held
under the auspices of
the Simulation Industry
Association of Australia
(SIAA) Limited



A Chapter of the Simulation Industry
Association of Australia

Registration Form

All prices are in Australian dollars and include GST

Register online via www.simtecthealth.com or complete the Registration Form and fax to 02 6251 0672

Title (Prof/Dr/Mr/Mrs/Ms/Rank)		Given Name	
Surname			
Preferred Name for Badge			
Organisation / Department			
Position in Organisation			
Postal Address (Street or PO Box)			
Suburb	State	Country	Postcode
Phone (w)		Facsimile	
Mobile		Email	
Special Requirements (dietary or otherwise)			

PRIVACY ACT

I do not wish to be included on the delegate list (please tick if applicable)

In registering for this conference, relevant details will be incorporated into a delegate list for the benefit of all delegates (name and organisation only), and may be made available to parties directly related to the conference including the Simulation Industry Association of Australia (SIAA), Consec – Conference Management, the Conference Organising Committee, venues and accommodation providers (for the purposes of room bookings and Conference options), key sponsors (subject to strict conditions) and parties associated with related conferences. Postal and email details will be added to the SIAA's mailing list to keep you apprised of news items.

By completing this registration form, you acknowledge that the details supplied by you may be used for the above purposes. Should you not wish for your details to be used for these purposes, please tick the Privacy Act box above.

REGISTRATION

All prices are in Australian dollars and include GST

ASSH Members		
<input type="checkbox"/> Full Registration Early Bird Fee	Received before on or Wednesday, 8 July 2009	\$675.00
<input type="checkbox"/> Full Registration Standard Fee	Received before on or Tuesday, 18 August 2009	\$775.00
<input type="checkbox"/> Full Registration Late Fee	Received on or after Wednesday, 19 August 2009	\$875.00
<input type="checkbox"/> Extend Membership by 12 months		\$195.00
Non Members		
<input type="checkbox"/> Full Registration Early Bird Fee (including membership for one year of ASSH)*	Received before on or Wednesday, 8 July 2009	\$820.00
<input type="checkbox"/> Full Registration Standard Fee (including membership for one year of ASSH)*	Received before on or Tuesday, 18 August 2009	\$920.00
<input type="checkbox"/> Full Registration Late Fee (including membership for one year of ASSH)*	Received on or after Wednesday, 19 August 2009	\$1,020.00
<input type="checkbox"/> Lapsed Membership		\$50.00
<input type="checkbox"/> Day Registration*		\$375.00
Please nominate which day you will attend: <input type="checkbox"/> Tuesday <input type="checkbox"/> Wednesday <input type="checkbox"/> Thursday		
<input type="checkbox"/> Student Registration*(Proof of full-time status required with registration) Please send proof via fax 02 6251 0672 or email simtecthealth@consec.com.au to Consec – Conference Organisers to process your registration.		\$375.00

ADDITIONAL REGISTRATIONS

<input type="checkbox"/> Pre-Conference Workshops Only (Monday)	Please select the workshop/s you wish to attend in the workshops section.	
<input type="checkbox"/> Post-Conference Symposium (Friday)		\$385.00

* Welcome Reception is not included in Student or Day Registration Fee

^ Applies to those joining ASSH for the first time. Lapsed Members need to select the Lapsed Members box to re-join ASSH.

Please see SimTecT Health Conference website (www.simtecthealth.com) for Registration Fee Inclusions.

SOCIAL PROGRAM

Inclusive Function:

For catering purposes, please indicate if you will attend these functions (no indication will be registered as a non-attendance):

<input type="checkbox"/> Welcome Reception (included in Full Registration Fee)	Tuesday, 8 September 2009	<input type="checkbox"/> Attending <input type="checkbox"/> Not Attending
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Additional Tickets:

<input type="checkbox"/> Welcome Reception	Tuesday, 8 September 2009	No of tickets _____ @ \$35.00	\$
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Social Function:

<input type="checkbox"/> Conference Dinner	Wednesday, 9 September 2009	No of tickets _____ @ \$100.00	\$
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PRE-CONFERENCE WORKSHOPS (MONDAY)

<input type="checkbox"/> W1 Obstetric Simulation: Make the Right Way the Easiest Way (am)		\$285.00
<input type="checkbox"/> W2 Interprofessional Buy-In for Simulation: Why You Want It, How to Get It (am)		\$285.00
<input type="checkbox"/> W3 Patient Focused Simulations: The Role of Simulated Patients (am)		\$285.00
<input type="checkbox"/> W4 Facilitating Learning Without the Use of Video using the 'Pause and Discuss' Technique (pm)		\$285.00
<input type="checkbox"/> W5 Assessment of Non-Technical Skills (pm)		\$285.00
<input type="checkbox"/> W6 Setting up a Simulation Centre (pm)		\$285.00
<input type="checkbox"/> W7 Creating, Recognizing and Using Learning Opportunities: Simulation Debriefing Workshop (pm)		\$285.00

POST-CONFERENCE SITE VISITS (THURSDAY)

<input type="checkbox"/> SV 1 – St Vincent's Simulator Centre and RACS Skills Et Education Centre	Thursday, 10 September 2009	No of tickets _____ @ \$44.00	\$
<input type="checkbox"/> SV 2 – Centre for Health Innovation	Thursday, 10 September 2009	No of tickets _____ @ \$44.00	\$

REGISTRATION, SOCIAL PROGRAM, WORKSHOPS, SITE VISITS SUB-TOTAL \$

ACCOMMODATION (PRICES INCLUDE GST)

Type of accommodation required:

Single Double Twin Smoking Non smoking

Arrival Date:

Departure Date:

Estimated time of arrival:

Please note: The above is available subject to the time your registration form is received and availability with the hotel at time of check in. We will endeavour to meet your requests; however we are unable to guarantee this.

Hilton on the Park – Melbourne ★★★★★

Hilton King Guest Room AUD \$250.00 room only per night \$

Grand Mercure Apartments ★★★★★

One Bedroom Apartments AUD \$218.00 room only per night \$

Mantra on Jolimont ★★★★★

Studio Room AUD \$145.00 room only per night \$

One Bedroom Apartment AUD \$185.00 room only per night \$

I wish to share accommodation with:

Accommodation Cancellation/Refunds

Delegates who cancel their accommodation booking must inform the Professional Conference Organisers in writing of their cancellation before Monday, 3 August 2009. Please refer to the "hotel conditions" on SimTect Health Conference website (www.simtecthealth.com) for more details.

Yes, I agree to credit card details being forwarded to the hotel to guarantee reservation. Please use this credit card to charge the whole stay unless otherwise specified upon checkout.

Please note credit card details are required to guarantee a room. Neither Consec – Conference Management nor the hotel will make any charges against credit card unless you fail to give sufficient notice in writing of your cancellation to the Professional Conference Organisers by the date as noted in the Cancellations/Refunds section above.

ACCOMMODATION SUB-TOTAL	\$
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GRAND TOTAL	\$
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PLEASE GO TO NEXT PAGE FOR METHOD OF PAYMENT >

